

Drive-Through Driver's license collection to be introduced: Duma announced weeks ago efforts aimed at ensuring efficiency. Already, the Head of the Department has visited Pinetown Driver's License and Testing Centre to engineer changes.

Media and Public statement by the MEC for Transport and Human Settlements, Siboniso Duma.

01 August 2026

Inkosi Mhlabunzima Maphumulo House: We wish to welcome a groundbreaking announcement by the National Government of the approval to extend the validity period for driving license cards for light motor vehicles from five to 10 years.

However, we are emphasizing that motorists are encouraged to renew expired driving license cards until the new law extending the validity period comes into effect.

Importantly, during the budget speech presentation weeks ago, I tasked the Head of the Department, Zibusiso Dlamini, to engineer a service improvement initiative at our Driving License Testing Centres.

He has already visited Pinetown DLTC to engineer changes that will modernize service delivery and restore public confidence.

In particular, we have agreed that the introduction of the first-ever drive-through driver's license collection in Pinetown should be piloted and be accelerated in other DLTCs moving forward.

As we stated weeks ago, while we recognize that demand for services may continue to result in queues at our facilities, we cannot accept inefficiencies in the way services are delivered.

I have directed that Umkondeni, Rossburgh, Amanzimtoti, Empangeni and other DLTCs be given much-needed attention.

We need to reduce waiting times where possible, streamline processes, and ensure that every citizen is treated with dignity, respect, and professionalism.

Our objective is to create a welcoming and customer-centered environment that gives members of the public a warm and positive experience when accessing our services.

The people of KwaZulu-Natal deserve better, and we remain committed to building a responsive, efficient, and caring public service.

Ends

Issued by the MEC for Transport and Human Settlements

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